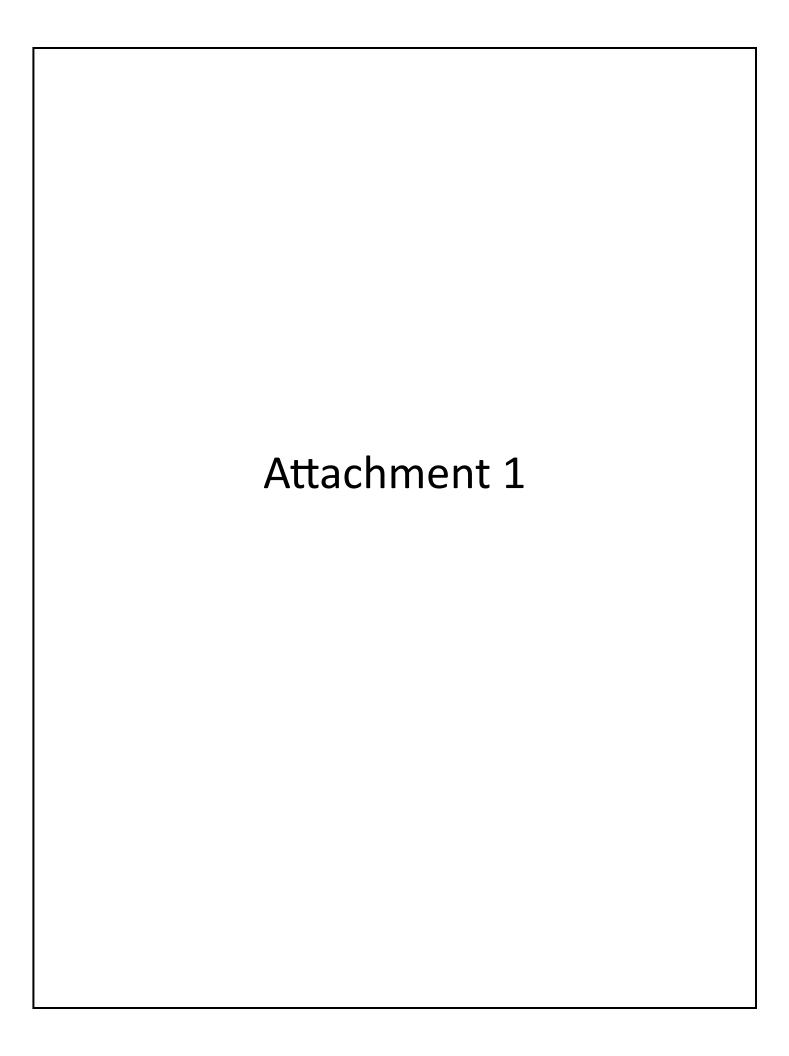


Human Rights Commission Regular Meeting June 16, 2022 Virtual/Electronic Meeting 6:30pm

Agenda Packet Attachments

- 1. Agenda
- 2. DRAFT 05-19-2022 HRC Regular Meeting Minutes
- 3. Director Monthly Report





Human Rights Commission AGENDA Regular Meeting June 16, 2022 Virtual/Electronic Meeting 6:30pm

Please take Notice that this virtual meeting of the Human Rights Commission is for the purposes of planning, developing and drafting management and administration documents for the Human Rights Commission. For the purpose of addressing issues during the quarantine, this virtual meeting will be a limited public forum to discuss the agenda items presented below and to ensure the continuity of services provided by the Commission. The Commission Chair may limit public comments or discussion points that are unrelated to agenda items or that pertain to topics outside the scope of this Agenda. This will be a virtual/electronic meeting open to the public and registration information is available at www.charlottesville.gov/zoom.

The Commission welcomes comments and questions and commits to listening carefully and thoughtfully to what is presented. A maximum of sixteen public comment time slots are allotted per meeting. Each speaker will have three minutes to speak. The Commission requests that members of the public refrain from engaging in personal attacks against Commissioners and staff members and asks that comments and questions focus on matters related to human rights within the City.

Click **HERE** to access the public link to Human Rights Commission shared OneDrive folder.

1. WELCOME

- a. CALL TO ORDER
- b. ROLL CALL
- c. MISSION (recited by all): Act as a strong advocate to justice and equal opportunity by providing citywide leadership and guidance in the area of civil rights.

2. MATTERS BY THE PUBLIC

- a. PUBLIC COMMENT (Webinar attendees use the "raise hand" function, phone attendees use *9)
- b. COMMISSION RESPONSE TO MATTERS BY THE PUBLIC

3. MINUTES

a. 20220519 HRC Regular Meeting Minutes*

4. BUSINESS MATTERS

- a. CHAIR UPDATE
- b. OHR STAFF REPORTS

5. WORK SESSION

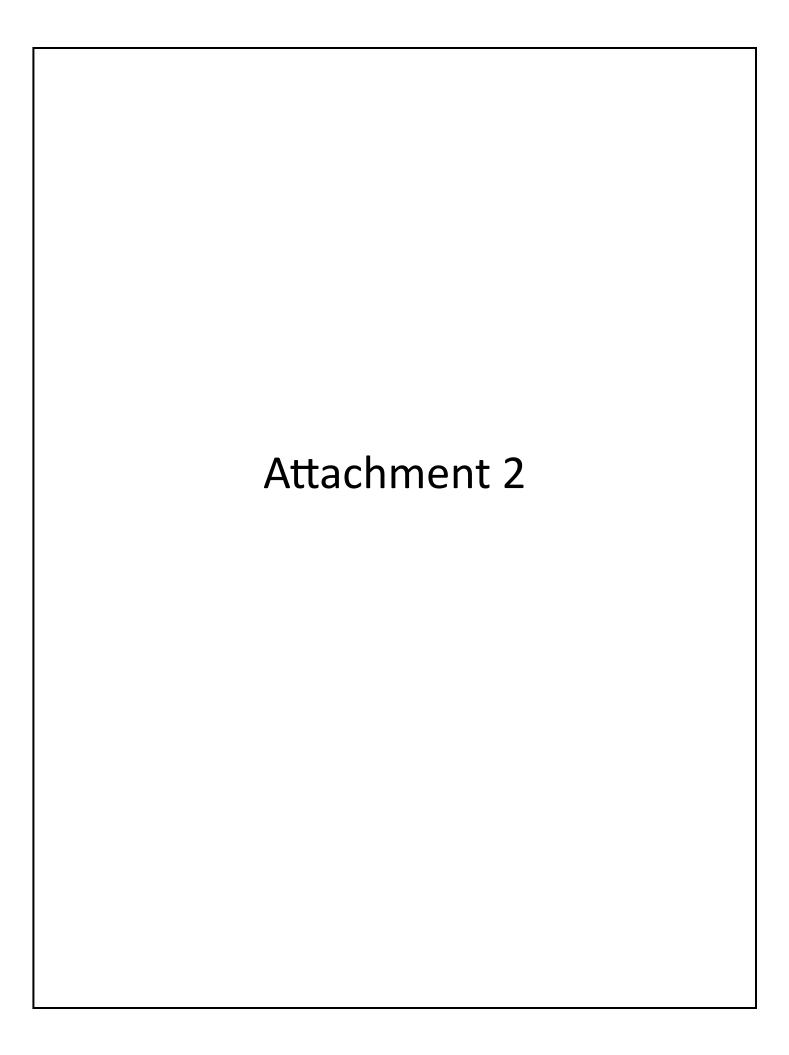
- a. AD-HOC COMMITTEE UPDATES
 - i. Community Engagement Committee
 - ii. Scheduling future committee meetings or two-Commissioner work sessions

6. MATTERS BY THE PUBLIC

- a. PUBLIC COMMENT (Webinar attendees use the "raise hand" function, phone attendees use *9)
- b. COMMISSION RESPONSE TO MATTERS BY THE PUBLIC
- 7. COMMISSIONER UPDATES
- 8. NEXT STEPS & ADJOURN

* ACTION NEEDED

Individuals with disabilities who require assistance or special arrangements to participate in the public meeting may call the ADA Coordinator at (434) 970-3182 or submit a request via email to ada@charlottesville.gov. The City of Charlottesville requests that you provide a 48-hour notice so that proper arrangements may be made.





Human Rights Commission Meeting Minutes Regular Meeting May 19, 2022 Virtual/Electronic Meeting 6:30 pm

Click **HERE** to access the public link to the Human Rights Commission shared OneDrive folder.

Click <u>HERE</u> to access rebroadcasts of past Human Rights Commission meetings on YouTube.

Click HERE to access an archive of past Human Rights Commission work on the City website.

1) WELCOME

- a) CALL TO ORDER
 - i) Chair, Jessica Harris, called the meeting to order at 6:33 pm
- b) ROLL CALL
 - i) Jessica Harris
 - ii) Ernest Chambers (arrived at 7:50pm)
 - iii) Jeanette Abi-Nader
 - iv) Mary Bauer
 - v) Kathryn Laughon
 - vi) Lyndele Von Schill
- c) MISSION (recited by all): Act as a strong advocate to justice and equal opportunity by providing citywide leadership and guidance in the area of civil rights.

2) MATTERS BY THE PUBLIC

- a) PUBLIC COMMENT
 - i) None
- b) COMMISSION RESPONSE TO MATTERS BY THE PUBLIC
 - i) None

3) MINUTES

- a) Review of Annual Retreat minutes from 4/24/2022
 - i) Commissioner notes how people are referenced is inconsistent (titles vs. names) and the focus item summary may not be the same as what was decided
 - (1) All Commissioner names will be changed to "Commissioner," and all OHR staff names will be changed to respective title ("OHR Director" or "OHR Community Outreach Specialist") besides in "Next Steps" section
 - ii) Jessica makes motion to pass minutes with aforementioned edits USE NAMES HERE?
 - (1) Lyndele seconds
 - iii) Vote
 - (1) In favor: 5
 - (2) Opposed: 0

(3) Abstained: 0

4) BUSINESS MATTERS

- a) Chair update (1)
 - There has been discussion between Deputy City Manager for REDI, OHR Director, and HRC Chair and Vice-Chair regarding the fifth anniversary of the attacks on Downtown Charlottesville
 - (1) Deputy City Manager is asking for the Commission's and community members' thoughts on certain matters (Chair will forward email about this):
 - (a) Idea to close appropriate parks and Heather St. and place tasteful wreaths, and also to "black out" on social media
 - (b) Concerns about alienating activists in the community who feel there were missteps in what took place or potentially allowing for far-right activists to disrupt proceedings
 - (c) Concerns about having a public event that CPD is not able to manage
 - (2) Commissioner recommends there be some kind of community dialogue about the subject
 - (a) Could also talk to Susan Bro, mother of Heather Heyer
 - (3) Commissioner strongly opposes closing parks, as they have historically been important meeting spaces for the community
 - (a) Supports closing Heather Heyer Way to cars, but not regulating who is allowed to go there
 - (b) Other Commissioners agree that closing parks would be a bad idea since parks are used for community spaces

b) OHR Staff Report

- i) OHR Community Outreach Specialist update
 - Since April, Community Outreach Specialist has been working on connecting with other community service provision organizations to form new ties and strengthen old ones
 - (2) Currently working on a Communications plan that will include time frames for internally generated outreach programming and collaboration with external agencies
 - (3) Both are part of a Strategic Outreach Plan that can be shared with any Commissioner who would like to see it
 - (a) Jessica and Jeanette are interested USE NAMES HERE?
 - (4) Has also been working on brochures in English and Spanish that cover VA fair housing, the OHR, and discrimination on a broad level
 - (a) Feedback by phone, email, etc. is welcome by June 3
 - (5) Also hoping to work on tracking/reporting methods for OHR to measure success of initiatives going forward
- ii) OHR Director update
 - (1) Report is attached in agenda packet
 - (2) Incoming contacts remain high, likely around 10 per day
 - (3) CY21 Report and amended Ordinance will be presented to Council together once they are completed by the end of June
 - (4) Virtual VAHR Annual Conference on June 11: OHR Director will

forward the link

- (a) Must register to join; all Commissioners are members of VAHR
- (b) Focus will be on housing—a chance to network with other state Commissioners
- (c) Former Commissioner Sue Lewis is still attending VAHR meetings and could attend as a sponsor; let OHR Director know if Commissioners are interested in this option
 - No financial burden, just acknowledging that she is sponsored by the former Commission on which she served
 - (ii) Commissioner suggests first seeing whether someone on the current Commission would like to attend
- (d) Conference begins at 10am, and final agenda is yet to be determined
 - (i) HRC Chair and OHR Director have final say on any decision-making on behalf of the Charlottesville HRC, but sponsored members would have a vote in general membership (but would not represent the Charlottesville HRC on the VAHR Board, which allows one vote per Commission)
 - (ii) OHR Director can forward VAHR bylaws and Zoom information
- (5) Allyson Davies has offered to do FOIA/COIA and VA Public Records Act training with the Commission
 - (a) Can put this on the agenda for June if possible
- c) Chair update (2)
 - i) Chair asks Director if it would be possible to petition the City to close Heather Heyer Way
 - (1) This should be possible to propose
 - (2) Commissioner reiterates that the City should close the road to traffic, but in no way regulate the people who can visit on foot
 - (3) Commissioner asks for clarification on whether this would be closing the road for the day of 2017 remembrance or permanently
 - (a) Says that closing the road permanently should be a bigger community conversation, not a decision made only by the Commission
 - (4) Commissioner pedestrian safety is a serious equity issue; the City's design makes it so that the health and well-being of the most vulnerable population is disproportionately affected
 - (a) Would like the HRC to consider speaking out about this when considering zoning changes
 - (5) Commissioner adds that she read an article saying that pedestrian deaths are at their highest in 40 years and are overwhelmingly Black or other people of color, so this is definitely an issue that the HRC should take up

- ii) Chair asks for thoughts about closing Heather Heyer Way to vehicular traffic for only the one day
 - (1) Commission expresses general approval
 - (2) Chair asks OHR Chair to follow up with Deputy City Manager about this
- iii) Commissioner suggests adding this conversation to the list of town halls to get community feedback
 - (1) Framing it as a human rights issue
- iv) Commissioner recalls that the response was highly militarized at one of the anniversaries of the 2017 attacks, and says that the community does not need this kind of response
 - (1) Avoid re-traumatizing people
 - (2) Chair says that Deputy City Manager specified she does not want large police presence, and would also prefer the City to not lead efforts in commemorating the events
- v) Commissioner suggests adding City pedestrian issues to the list of potential topics for town halls
 - (1) Another Commissioner suggests before the Town Hall having an event with someone who is knowledgeable to talk about the issue so that the right solutions are being supported
 - (2) Another Commissioner says this event should be widely publicized
 - (a) Like the previous Town Hall, it could be a speaker followed by open community discussion
- vi) Chair reflects on the events of 2017 and stresses the importance of having safe community spaces and facilitating conversation within the community
- 5) WORK SESSION
 - a) Strategic Action Plan for annual goals
 - i) In Retreat Summary, Chair thought #3 Equity in City Government Review was more supposed to be about following up with City Council about certain issues
 - (1) Can correct this if it is supposed to be different
 - ii) Next step is to decide on action items
 - b) Ad-hoc committee updates
 - i) Accessibility Committee
 - (1) Wolfgang and Lyndele met to work on draft of Plain Language Resolution A21-1
 - (a) Ready for the Commission to review
 - (i) Current HRC Chair is able to sign it
 - (b) Can wait until Wolfgang is present to go over—put on agenda for next meeting
 - ii) Retreat action items
 - (1) Goal was to identify areas the Commission will focus on in the next year
 - (2) Potentially have ad-hoc meetings for each topic
 - (3) Housing equity assessment
 - (a) Commissioner asks if other housing work discussed

during the retreat was officially excluded, like representation for tenants in eviction proceedings and recommendation that Council pursue legislative change to allow localities to bring conditions cases

- (i) Can add these to the summary
- (b) Commissioner asks if there will be research done about this topic
 - (i) Commission can look at previous resources and feedback to decide how much research is necessary
 - (ii) Could also invite relevant people in the City who are involved in this topic to speak at Commission meetings
- (c) Director reiterates that the HRC is welcome to narrow down its focus from the notes from the retreat
- (d) Commissioners generally agree that each of these topics are better suited to a subcommittee for individual attention
- (e) Commissioner notes that there are significantly higher personal property and real estate taxes this year combined with increases in assessment values and tax rate
 - (i) The City should find a way to make it more feasible for residents to pay these taxes
 - (ii) Another Commissioner explains that the City was not in compliance with the code and was not offering relief
 - The City's cap was too low, and there has been a movement to address these problems
 - Commissioner suggests talking to someone knowledgeable in the area to develop a course of action
 - (iii) Another Commissioner notes that even when there is relief, it is not enough to cover the taxes, so there may be something else the Commission can do
- (4) Commission decides to move topics from the retreat into subcommittee work
 - (a) Community Engagement
 - (i) Jessica, Ernest, Jeanette, Lyndele, and Andy
 - (b) Housing Equity Assessment
 - (i) Mary
 - (c) Equity in City Government Review
 - (i) Kathryn
 - (d) HRC and OHR Capacity Expansion
 - (i) OHR Director will work on completing the CY21 Report
 - (ii) There may be a work session with Council

eventually

- (e) Commissioners not present can join committees, as well
- 6) Five-minute break
 - a) Meeting called back to order at 7:45 pm

7) MATTERS BY THE PUBLIC

- a) PUBLIC COMMENT
 - i) None
- b) COMMISSION RESPONSE TO MATTERS BY THE PUBLIC
 - i) None

8) COMMISSIONER UPDATES

- a) Lyndele
 - Requests OHR Director or HRC Chair help her get in contact with Deputy City Manager to discuss the National Society of Black Physicists meeting
- b) Kathryn
 - i) Is going on UVA Memory Project/Jefferson School African American Heritage Center Civil Rights bus tour at the end of June
 - (1) Let Kathryn know if she can look into anything while she is on the tour
 - (2) Can send itinerary if anyone is interested
 - ii) Has already sent to the Chair updates about Martha's Rules
- c) Mary
 - i) Asks about process for setting committee times
 - ii) OHR Director will ask about broadcasting capabilities
 - (1) Because the Commission now runs its own meetings, this likely means there is more flexibility with meeting times (i.e. more per month) unless there is a limited number of Zoom webinar accounts
 - (2) Can discuss potential meeting times now

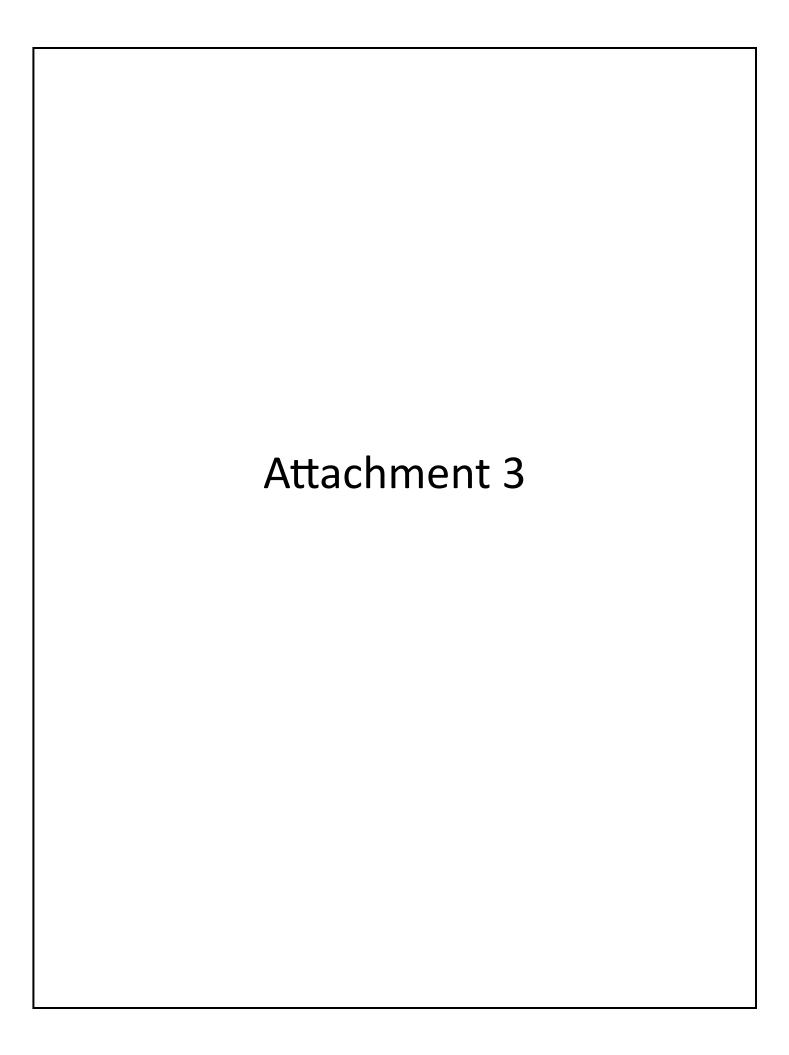
9) NEXT STEPS

- a) Todd
 - i) Make necessary changes on 4/24/2022 annual retreat minutes
 - ii) Help Lyndele get in contact with Deputy City Manager
 - iii) CY21 Annual Report
- b) Victoria
 - i) Send Jessica and Jeanette Strategic Outreach Plan
- c) Mary
 - i) Review Resolution A21-1
- d) Kathryn
 - i) Send itinerary for Civil Rights bus tour
- e) Jeanette
 - i) Set up poll to get Commissioners' availabilities and send to Todd
- f) Next meeting
 - i) Plain Language Resolution A21-1 draft
- g) Ad-hoc committee meetings
 - i) Will be given one hour each
 - ii) Todd will send out details about meeting time poll to Commissioners

10) ADJOURN

a) Meeting adjourned at 8:03 pm





Office of Human Rights Todd Niemeier Monthly Staff Report June 2022

Service Provision Data:

- All data entered through May 2022. Partial data entered for June 2022.
 - o Data for open and closed inquiries and complaints has been updated.
 - o Lily Gates, OHR Intern, continues to take the lead on data entry Thanks, Lily!

Measures	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTALS
Open office days in the month	22	20	21	22	23	20	22	22	20	23	19	18	252
Total Incoming & Outgoing Contacts	297	184	216	294	424	122	0	0	0	0	0	0	1537
Total Incoming Contacts	214	152	171	230	315	100	0	0	0	0	0	0	1182
Average Incoming & Outgoing Contacts/Day	14	9	10	13	18	6	0	0	0	0	0	0	6
Average Incoming Contacts/Day	10	8	8	10	14	5	0	0	0	0	0	0	5
Referrals from Sin Barreras	0	0	0	0	0	0	0	0	0	0	0	0	0
Contacts in Spanish	3	3	1	1	2	1	0	0	0	0	0	0	11
Total Staff Follow-ups (Outgoing)	34	23	29	20	46	8	0	0	0	0	0	0	160
Total Third-Party Contacts (Outgoing)	49	9	16	44	63	14	0	0	0	0	0	0	195
Total Client Follow-ups (Incoming)	146	102	127	126	203	71	0	0	0	0	0	0	775
Total Third-Party Contacts (Incoming)		29	29	60	96	23	0	0	0	0	0	0	292
Total General Contacts (Incoming)		17	12	32	6	4	0	0	0	0	0	0	79
Total New Inquiries (Incoming)		3	3	10	10	2	0	0	0	0	0	0	32
Total New Complaints (Incoming)	1	1	0	2	0	0	0	0	0	0	0	0	4
Total Allegations (Both I&C)	1	0	1	0	0	0	0	0	0	0	0	0	2
Total I&C: Locality - Cville	4	3	1	6	4	2	0	0	0	0	0	0	20
Total I&C: Locality - Albemarle	0	0	1	1	1	0	0	0	0	0	0	0	3
Total I&C: Locality - Other or Not Specified	1	1	1	5	5	0	0	0	0	0	0	0	13
Total Inquiries: P.A Employment	1	2	1	4	1	0	0	0	0	0	0	0	9
Total Inquiries: P.A Housing	2	1	1	3	4	2	0	0	0	0	0	0	13
Total Inquiries: P.A Public Accommodation		0	0	1	2	0	0	0	0	0	0	0	4
Total Inquiries: P.A Credit		0	0	0	0	0	0	0	0	0	0	0	0
Total Inquiries: P.A Private Education		0	0	0	0	0	0	0	0	0	0	0	0
Total Inquiries: P.A Other (Unprotected)		0	1	2	3	0	0	0	0	0	0	0	6
Total Complaints: P.A Employment		0	0	0	0	0	0	0	0	0	0	0	0
Total Complaints: P.A Housing	1	1	0	1	0	0	0	0	0	0	0	0	3
Total Complaints: P.A Public Accommodation	0	0	0	1	0	0	0	0	0	0	0	0	1

Measures	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTALS
Total Complaints: P.A Credit	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Complaints: P.A Private Education	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Complaints: P.A Other (Unprotected)	0	0	0	0	0	0	0	0	0	0	0	0	0
Total employment discrimination allegations	0	0	0	0	0	0	0	0	0	0	0	0	0
Employment allegations in Charlottesville	0	0	0	0	0	0	0	0	0	0	0	0	0
Employment allegations in Albemarle Co.	0	0	0	0	0	0	0	0	0	0	0	0	0
Emp. allegations in Cville referred to EEOC	0	0	0	0	0	0	0	0	0	0	0	0	0
Emp. allegations in Alb. Co. ref. to EEOC	0	0	0	0	0	0	0	0	0	0	0	0	0
Total housing discrimination allegations	1	0	1	0	0	0	0	0	0	0	0	0	2
Housing allegations in Charlottesville	1	0	0	0	0	0	0	0	0	0	0	0	1
Housing allegations in Albemarle	0	0	1	0	0	0	0	0	0	0	0	0	1
Total public accommodation discrimination allegations	0	0	0	0	0	0	0	0	0	0	0	0	0
Public accommodation allegations in Cville	0	0	0	0	0	0	0	0	0	0	0	0	0
Total credit discrimination allegations	0	0	0	0	0	0	0	0	0	0	0	0	0
Credit allegations in Charlottesville	0	0	0	0	0	0	0	0	0	0	0	0	0
Total private education discrimination allegations		0	0	0	0	0	0	0	0	0	0	0	0
Private education allegations in Charlottesville		0	0	0	0	0	0	0	0	0	0	0	0
Total Other (Unprotected) activity allegations		0	0	0	0	0	0	0	0	0	0	0	0
Total I&C: P.C Age	0	0	0	1	0	0	0	0	0	0	0	0	1
Total I&C: P.C Disability	2	1	0	4	1	0	0	0	0	0	0	0	8
Total I&C: P.C Marital Status	0	0	0	0	0	0	0	0	0	0	0	0	0
Total I&C: P.C National Origin	0	0	0	0	0	0	0	0	0	0	0	0	0
Total I&C: P.C Pregnancy	0	0	0	0	0	0	0	0	0	0	0	0	0
Total I&C: P.C Childbirth or Related Medical Conditions	0	0	0	1	0	0	0	0	0	0	0	0	1
Total I&C: P.C Race	0	2	1	1	1	0	0	0	0	0	0	0	5
Total I&C: P.C Color	0	0	0	0	0	0	0	0	0	0	0	0	0
Total I&C: P.C Religion		0	0	1	0	0	0	0	0	0	0	0	1
Total I&C: P.C Sex		0	0	0	0	0	0	0	0	0	0	0	0
Total I&C: P.C Gender Identity		1	0	0	0	0	0	0	0	0	0	0	1
Total I&C: P.C Sexual Orientation		0	0	0	0	0	0	0	0	0	0	0	0
Total I&C: P.C Source of Funds		0	0	0	0	0	0	0	0	0	0	0	0
Total I&C: P.C Veteran Status	0	0	0	0	0	0	0	0	0	0	0	0	0
Total I&C: P.C Not specified	3	0	2	5	8	2	0	0	0	0	0	0	20
Total I&C: P.C Other (Unprotected)	0	1	0	1	0	0	0	0	0	0	0	0	2
Total Counseling Contacts	5	7	5	9	7	2	0	0	0	0	0	0	35

Measures	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTALS
Total Employment Counseling	1	0	0	1	2	0	0	0	0	0	0	0	4
Total Housing Counseling	3	6	3	7	5	1	0	0	0	0	0	0	25
Total Public Accommodation Counseling	0	1	0	0	0	1	0	0	0	0	0	0	2
Total Credit Counseling	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Private Education Counseling	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Other (Unprotected) Counseling	1	0	2	1	0	0	0	0	0	0	0	0	4
Total Contacts resulting in Referrals	0	0	0	6	3	0	0	0	0	0	0	0	9
Referrals to CSRAP	0	0	0	0	0	0	0	0	0	0	0	0	0
Referrals to LAJC	0	0	0	5	0	0	0	0	0	0	0	0	5
Referrals to CVLAS	0	0	0	5	1	0	0	0	0	0	0	0	6
Referrals to PHA	0	0	0	0	0	0	0	0	0	0	0	0	0
Referrals to EEOC	0	0	0	0	0	0	0	0	0	0	0	0	0
Referrals to DPOR	0	0	0	0	0	0	0	0	0	0	0	0	0
Referrals to Other	0	0	0	0	2	0	0	0	0	0	0	0	2
Total Employment Complaints: P.C Age	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Employment Complaints: P.C Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Employment Complaints: P.C Marital Status	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Employment Complaints: P.C National Origin		0	0	0	0	0	0	0	0	0	0	0	0
Total Employment Complaints: P.C Pregnancy	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Employment Complaints: P.C Childbirth or R.M.C.	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Employment Complaints: P.C Race	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Employment Complaints: P.C Color	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Employment Complaints: P.C Religion	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Employment Complaints: P.C Sex	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Employment Complaints: P.C Gender Identity	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Employment Complaints: P.C Sexual Orientation	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Employment Complaints: P.C Veteran Status		0	0	0	0	0	0	0	0	0	0	0	0
Total Employment Complaints: P.C Not specified		0	0	0	0	0	0	0	0	0	0	0	0
Total Employment Complaints: P.C Other (Unprotected)		0	0	0	0	0	0	0	0	0	0	0	0
Total Housing Complaints: P.C Age		0	0	0	0	0	0	0	0	0	0	0	0
Total Housing Complaints: P.C Disability	1	1	0	1	0	0	0	0	0	0	0	0	3
Total Housing Complaints: P.C Marital Status	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Housing Complaints: P.C National Origin	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Housing Complaints: P.C Pregnancy	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Housing Complaints: P.C Childbirth or R.M.C.	0	0	0	0	0	0	0	0	0	0	0	0	0

Measures	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTALS
Total Housing Complaints: P.C Race	0	1	0	0	0	0	0	0	0	0	0	0	1
Total Housing Complaints: P.C Color	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Housing Complaints: P.C Religion	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Housing Complaints: P.C Sex	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Housing Complaints: P.C Gender Identity	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Housing Complaints: P.C Sexual Orientation	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Housing Complaints: P.C Source of Funds	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Housing Complaints: P.C Veteran Status	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Housing Complaints: P.C Not specified	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Housing Complaints: P.C Other (Unprotected)	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Pub. Accom. Comp.: P.C Age	0	0	0	1	0	0	0	0	0	0	0	0	1
Total Pub. Accom. Comp.: P.C Disability	0	0	0	1	0	0	0	0	0	0	0	0	1
Total Pub. Accom. Comp.: P.C Marital Status	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Pub. Accom. Comp.: P.C National Origin	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Pub. Accom. Comp.: P.C Pregnancy	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Pub. Accom. Comp.: P.C Childbirth or R.M.C.		0	0	1	0	0	0	0	0	0	0	0	1
Total Pub. Accom. Comp.: P.C Race	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Pub. Accom. Comp.: P.C Color	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Pub. Accom. Comp.: P.C Religion	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Pub. Accom. Comp.: P.C Sex	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Pub. Accom. Comp.: P.C Gender Identity	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Pub. Accom. Comp.: P.C Sexual Orientation	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Pub. Accom. Comp.: P.C Veteran Status	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Pub. Accom. Comp.: P.C Not specified	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Pub. Accom. Comp.: P.C Other (Unprotected)	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Open Inquiries													18
Total Closed Inquiries													14
Total Dismissed Inquiries								0					
Total Open Complaints							3						
Total Closed Complaints								1					
Total Dismissed Complaints													0
Primary Service: Appointment Set-up		3	0	3	7	3	0	0	0	0	0	0	19
Primary Service: Clerical Assistance	0	0	1	4	1	0	0	0	0	0	0	0	6
Primary Service: Counseling	5	7	5	9	7	2	0	0	0	0	0	0	35
Primary Service: Event Information	0	0	0	0	0	1	0	0	0	0	0	0	1

Measures .		Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTALS
Primary Service: Investigation Activity	16	1	9	12	7	1	0	0	0	0	0	0	46
Primary Service: Information		168	192	243	390	114	0	0	0	0	0	0	1376
Primary Service: Mediation Related Services		5	9	21	12	1	0	0	0	0	0	0	52
Primary Service: Outreach Coordination		0	0	2	0	0	0	0	0	0	0	0	2
Primary Service: Public Hearing		0	0	0	0	0	0	0	0	0	0	0	0
Primary Service: Volunteer Coordination		0	0	0	0	0	0	0	0	0	0	0	0

Administrative Tasks:

- Amendments to Charlottesville Human Rights Ordinance for FHAP substantial equivalence under review
 - No additional steps taken this month
 - o Pending follow up for HUD includes the following:
 - Clarifying the federal vs. state definitions and standards for reasonable vs. probable cause
 - Clarifying whether federal timeframes are business days or calendar days for continuity throughout ordinance
 - Clarifying whether housing enforcement procedures can include separate language that distinguishes "rendering a
 determination" vs. "filing a charge," given that Council must pass the ordinance prior to HUD's approval of FHAP status and likely
 before Council will fund adequate staffing in the City attorney's office to accommodate filing civil actions
 - There is a clear need to think carefully about the staffing required in both the OHR and City Attorney's Office and how that will be funded before we enter into the FHAP agreement
 - o Timeframe Goal: Present a final draft to HRC in July or August and present to Council in September.
- No new work on FEPA agreement, as FHAP process take precedence
 - Recall that the FHAP agreement provides substantial opportunities and resources to expand and improve the OHR, whereas the FEPA increases workload with insufficient support to increase staffing or training

Reporting:

Report	Status
CY2021 Department Scorecard	In progress. All data entered. Some goals and measures being refined. Timeframe Goal: Publish by end of June.
CY2021 HRC & OHR Annual Report	In progress. Timeframe Goal: Complete by end of June for presentation to Council.

Active Cases of Discrimination:

Case #	Protected Activity	Protected Class(es)	Status
2020-2	Housing	Race	Respondent accepted offer of mediation. Awaiting Complainant response.
2021-2	Employment	Race	Settlement reached through mediation. Case closure pending.
2021-4	Employment	Sex	Investigation in progress.
2021-5	Employment	Sexual Orientation, Race	Investigation in progress.
2021-11	Housing	Disability	Mediation completed. Awaiting final settlement.
2021-12	Housing	Disability	Unable to reach complainant. Will follow up once more before closure.
2022-1	Housing	Disability	Currently in mediation.
2022-2	Housing	Disability, Race, Color	Mediation at impasse. Awaiting response from Complainant.
2022-3	Housing	Disability	Complainant accepted offer of mediation. Respondent challenging jurisdiction.